

Enabling Safe, Controlled AI Across the Enterprise with Prompt Security

10x



CUSTOMER

10x Banking



INDUSTRY

FinTech / Banking



EMPLOYEES

260



COUNTRY

UK

The Challenge: Securing AI Without Stifling Innovation

10x Banking's security team needed to enable AI not by blocking tools, but by safely controlling how AI was used across the organization. They required:

- Identification of sensitive data shared with AI tools in real time.
- Protection against data leakage without disrupting workflows.
- Visibility into shadow AI activities and actual usage patterns.
- A way to move from reactive risk blocking to proactive, secure AI enablement.

Secure AI Enablement, Not Restriction

10x Banking selected Prompt Security for its enterprise-ready capabilities. The platform was deployed quickly across endpoints using a browser extension tied to the company's identity and security systems. It provided unified policy enforcement and monitoring without requiring manual setup or workflow changes. Prompt Security gave the team:

- Real-time monitoring of AI interactions by user and department.
- Sensitive data redaction and anonymization prior to AI submission.
- Shadow AI discovery to enable safe adoption instead of punitive restrictions.
- Contextual logs of all interactions for auditability and control.

A Safer, Smarter Path to AI Adoption

Prompt Security is now a critical part of 10x Banking's AI strategy. The company continues to expand AI use safely and efficiently, without adding risk or friction.

"Now that we have Prompt Security, we can safely support many more AI use cases," summarizes Moore. "It's not about risk acceptance anymore, it's about control. And with that control, the risk is actually very low."

10x Banking is a London-based, cloud-native core banking platform designed to modernize banking infrastructure and support customer-centered innovation. The platform enables financial institutions to move away from legacy systems to a cloud-native, SaaS-based model that improves speed-to-market and reduces cost. Built on a highly scalable microservices architecture with REST and GraphQL APIs, the secure 10x SuperCore platform supports real-time, high-volume transaction processing at more than 100,000 transactions per second per bank. 10x Banking powers major financial institutions including Chase UK, Old Mutual, and Westpac, supports retail, SME, and corporate banking products across accounts, lending, and payments, and has been recognized by Celent for innovation in cloud-native banking.

Broader AI Access

Enabled wider use of AI tools across the organization

Lower AI-Related Risk

Reduced exposure through real-time control and monitoring



PRODUCTS
& SERVICES

Prompt Security for Employees

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About Prompt Security

Prompt Security is an enterprise AI security platform that gives organizations real-time visibility, control, and enforcement over how generative AI is used across the business. The platform helps security teams eliminate shadow AI risk, prevent sensitive data exposure, and apply policy-based controls without blocking productivity. By securing AI interactions at the prompt and response level, Prompt Security enables organizations to confidently adopt tools like ChatGPT, Gemini, Claude, Cursor, and custom LLMs safely, responsibly, and at scale. Learn more at prompt.security.

Prompt Security from SentinelOne

Secure the AI powering modern work — without slowing the people building it.

Learn More →

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Prompt Security has allowed us to be enablers for the business. We're able to expand AI use across the company while keeping it safe and proportionate.

Richard Moore
CISO

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Prompt Security was just more advanced in terms of preparedness. We deployed it rapidly, integrated it with our existing stack, and started getting value quickly.

Richard Moore
CISO

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About SentinelOne

SentinelOne is the world's most advanced cybersecurity platform. The SentinelOne Singularity™ Platform detects, prevents, and responds to cyber-attacks at machine speed, empowering organizations to secure endpoints, cloud workloads, containers, identities, and mobile and network-connected devices with intelligence, speed, accuracy, and simplicity. Over 11,500 customers—including Fortune 10, Fortune 500, and Global 2000 companies, as well as prominent governments—all trust SentinelOne to Secure Tomorrow.

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